

Terms and conditions including 100% moneyback guarantee

Simplifying Business is committed to providing quality services to you and this policy outlines our ongoing obligations to you in respect of how we manage the transaction between us.

What is hundred percent moneyback guarantee?

Hundred percent moneyback guarantee is an indication of our quality assurance of our workshop contents and it's a serious commitment.

The moneyback guarantee is limited to the amount of fees that you have paid for the workshop only. It excludes any travel, accommodation or any other incidental expenses incurred by you in relation to booking and attending our workshop or any other expenses.

How the 100% moneyback guarantee works?

For either one or two-day workshops, if you attend for the first one hour and think that this workshop is not useful for you, you can simply leave the workshop after one hour, during the break. If you wish, you can notify our staff, without disturbing the rest of the attendees and decorum. No questions asked.

Taking notice of this, we will immediately refund you next day, the fees that you paid for the workshop less the amount required to book the venue including lunch charges – which may amount to about \$125.

Complaints and Enquiries

We take complaints seriously and If you have any queries or complaints about our workshops, coaching, please contact us and we will do our best to resolve those.

Guarantee to boost income, reduce hassles and save time

In some of our marketing materials we have mentioned this guarantee only as our assurance of the substance of our workshop contents, that by implementing the principles learnt in the workshop you will be able to boost your income, reduce hassles and save time. Our workshop contents are globally proven concepts in diverse industries and will work for you as well if you have attended our workshop and implemented our system or principles for at least six months.

This guarantee does not cover any monetary value as there are many variables including the business environment that are unpredictable and the forces outside our and your control present at that time may not deliver the expected results. We cannot control day-to-day actions from your practice staff and doctors, including yourself.

The guarantee excludes coaching services because of above reasons and coaching does not mean day-to-day management of your practice. The business coaching works similar to the sports coaching where the coach provides necessary inputs to the athlete to help them reach his or her full potential. But it is up to the athlete how much efforts is going to put in to get the desired results.

Therefore, while booking the workshop, it is understood by you that you will not be holding us liable or lodge any dispute, claim or demands for any amount against us under this guarantee for not getting the desired results. This is the essential term and condition.

Refund policy

Except for the hundred percent moneyback guarantee above, we do not provide the refunds for change of mind. Refunds for exceptional circumstances will be dealt on case-by-case basis.

Use of information for competitive purposes

The information delivered in workshops as well as that on the website and provided to you in form of various communications including that provided during coaching and free tips is copyright of Simplifying Business and therefore prevented to be used for any purposes that are competitive to Simplifying Business or interests of its directors. Making copies of any workshop materials or audio or video recording is prohibited. The same terms and conditions apply in relation to any online workshop materials as well.

Policy Updates

This Policy may change from time to time and is available on our website.